

Young Suffolk

At the end of March, Suffolk Online, operated by Suffolk ACRE, was asked by locally based Ipswich organisation Young Suffolk, to setup and install 8 new computers across 3 offices in Ipswich, Bury St Edmunds & Framlingham. The computers were to be installed in a new second room at the Ipswich base and new offices in Bury St Edmunds & Framlingham. Associated with this, Suffolk Online would also install other equipment including printers, cabling and broadband connections.

Young Suffolk is a registered charity and the only county-wide infrastructure body specifically supporting voluntary organisations working with children and young people across Suffolk. It is their aim to promote the needs and aspirations of children and young people in Suffolk by strengthening and supporting the work of a wide range of our member organisations to provide safe, exciting and sustainable services.

Alison Archbold Communications Manager said 'In 2007 Young Suffolk's work was boosted by a successful Big Lottery grant which enabled us to recruit three new Area Co ordinators to cover the region. Also Young Suffolk who supports young people's volunteering in the County heard in December 2007 that we'd also been successful with our v funding bid which meant further appointments of three Youth Volunteering Advisors across Suffolk.

To accommodate the IT requirements of these new posts Suffolk Online helped us to equip a second office at Castle Hill Community Centre in Ipswich as well as set up completely new offices at Framlingham Youth Club and SCA in Bury St Edmunds. This was a mammoth task and Matthew and the team were fantastic in their support during this really frantic time for us. It all went exceptionally smoothly and was all completed within the planned timescale with all the new staff joining us on 1st April all set up with PC's and ready to go."

Young Suffolk continue to be supported by Suffolk Online's paid for monthly ICT support contract.

Suffolk Online offer a wide variety of IT support packages for the voluntary sector, starting from the very small charity to the large national organisation. From just £15 per month, packages are available to support your organisation's IT needs, whether that be on-site or telephone & remote support or procurement advice.

Suffolk Online cover the whole of Suffolk so if you are interested in any of these packages please visit the website www.suffolkacre.org.uk and click on ICT along the left hand side or contact IT Manager of Suffolk Online & Suffolk ACRE, Matthew Morling, is also available to take your queries on 01473 242521 or matthew.morling@suffolkacre.org.uk.

